

03/12/2015 "Recovery Advisory Committee" MEETING

Minutes

Tamara (Tri Chairman) – Welcomed the group and apologized for the late notice/reminder of today's meeting. There is no agency, but Jen Alfredson is going to talk about Training/Orientation program.

Individuals in attendance introduced themselves and they are all signed in. Refer to sign in sheet for attendees.

Jen Alfredson – One of the purposes of the RAC is to approve changes in the CCS plan. Jen would like to propose a change to the Orientation and Training plan that had been submitted to the stated. The proposed change is that BHD focus on providing only training that pertains directly to the operation of CCS in Milwaukee County. Those topics will include the Policies and Procedures, DHS 36, and all required forms and flow. Other clinical trainings will be the responsibility of all CCS agencies. Jen A. handed out many examples of Webinars and offered conferences that will fulfill the DHS 36 training requirements. A copy of Jen A's new county training plan was disbursed. Also, future trainings hosted by BHD will be recorded so that future CCS staff can watch a webinar.

Darren Matkava asked how many hours the county would provide. Jen A. answered 11.5.

Jen A. specified that in the fall there will be a Mental Health Substance Abuse Counseling training that offers many hours of pertinent trainings, but the conference isn't listed yet.

Someone asked about tracking orientation requirements. Jen A. specified that each agency needs to keep their own logs and be ready to provide them to the county CCS agency.

Jen A. suggested that agencies make a list of required topics on a spreadsheet and then log how that knowledge was gained (e.g. what conference, what date, how many hours, attach the agenda).

Jen Wittwer suggested that we post all training suggestions on our website and that suggestion was met with much praise.

Someone asked how they can get a training onto our website and Jen W. suggested sending it to Tamara Ferber. Liz recommended sending to all 3 tri-chairs.

Jen A. asked for a motion to update the plan. A motion was made and seconded. Tamara asked for all in favor and all stated "I". The motion is passed.

Jen A. gave an update of numbers:

"148 referrals received, 6 denial."

"80 cases assigned, 48 open, 32 in the screening process."

"68 cases waiting to be assigned."

There is a need for more Care Coordinators."

Sue Gadacz: Specified that CCS is still under a provisional license. We are not fully operational with all services. At the Mental Health Board, we were questioned about making consumers “severe a relationship”. Specified that if a consumer sees a non-CCS therapist, they should stay with their therapist and wait for CCS. It is the consumer’s choice though. No one is encouraged to severe a long-term relationship.

CCS is an entitlement and if a CCS consumer wants a service, each agency needs to work to make that happen. Look at the program in its totality. Call your CARS Liaison when you need to. We need to offer the consumer choices and agencies in CCS need to offer services to all CCS consumers.

It was asked if consumers could get care coordination from one agency and services from a different agency and Sue answered yes.

Kenyatta (Tri Chairman)»”If someone needed an injection? Can they get that through CCS?”

Sue G. – Yes, under the service of Medication Management. Some agencies have clinics and you would need to discuss with the consumer.

Cheryl»”Medicaid-doctors made exception to provide injections.”

Jen A. – Clarified that CCS staff can provide medication management, physical health management, and individual skill building. However, the act of giving the shot would not be covered by CCS

Kenyatta (Tri Chairman)»”If the consumer had tickets?”

Sue G.»”Municiple?”

Kenyatta (Tri Chairman)»”Yes, can clients get help to pay tickets?”

Jen A. - It has to be about education. ‘What are tickets for?’

Sue G.»”Are you asking if CCS has a Petty Cash Fund?”

Kenyatta (Tri Chairman)»”Asking about assistance for the client.”

Jen A – CCS would look at the issue of why they got the ticket and how can they work on a payment plan. CCS would not pay the tickets.

Cheryl»”CCS clients are happy with what we can pay for under CCS.”

“They want housing, but need more.”

“Some services are not reimbursable under CCS.”

“The CCS Team needs to do everything they can. Plan with the individual.”

»Some people at the table do not have Liasons.”

A Question was asked about Ancillary service providers coming into the network.

Jen W. – Tamara Layne will be in charge of this task and gave out Tamara's email.

Luci Reyes Agron – suggested that we look at the 4 operating agencies service arrays in order to make referrals.

Jen A – stated that we can look at all the operating agencies and discuss referrals. For example if La Causa says that they'll provide substance abuse treatment, we would expect them to provide that treatment for all CCS clients.

Chyra from La Causa made a statement that she would like to add a Peer Specialist, but she doesn't have enough business to pay them and keep them busy.

Sue G – stated that we should be able to market to other agencies and have enough current consumers express an interest in a service to be able to hire.

Jen A – described example of Individual Skill Development. The Care Coordinator can provide that service. Look at all IRP's and see how many consumers are receiving that service? Is there enough to hire an ISD expert?

Someone expressed some concerns surrounding this issue.

Jen A – reminded people that there is an Operations meeting every 1st and 3rd Thursday of the month. All CCS supervisors are sent an agency and asked if there is any issue they'd like to add. Thus far, no one has ever asked to add anything. They are welcome to bring up issues.

Someone asked for an update on Avatar. Sue G. specified that there are problems with Netsmart. In CMHC there are problems with the modifiers and progress notes.

Tamara (Tri Chairman)»"Next meeting May 14th at 9am."

»"Motion to adjourn."

Jen A.»"Second."

END OF MEETING

